
Background to case studies

This report provides a summary of in-depth case studies that were commissioned by the Commonwealth Fund from authors in seven different countries. Each of the case studies was selected on the basis that it could demonstrate how integrated care for older people and for those with complex needs had been successfully achieved in the context of different countries. Authors of the seven case studies were selected for their expertise in this area, and each used a mixture of documentary evidence-gathering and stakeholder interviews to gather the necessary data to build up an in-depth picture of each case. The seven case studies were written to a template, enabling us to create this synthesis that brings out the key lessons from the international examples.

We would like to acknowledge the following authors for the development of these reports, which provided rich case histories and detailed understanding of the care-giving process and its positive impact. In addition, we very much welcomed the direct input of the authors into shaping this report both in developing its key lessons and observations and ensuring that their reports were accurately reflected in the synthesis.

The case study authors and the title of their submitted works were as follows:

Australia

Dr Justin McNab and Associate Professor James Gillespie, Menzies Centre for Health Policy, University of Sydney
HealthOne Mount Druitt, Sydney: Bridging the chronic care gap

Canada

Dr Margaret MacAdam, University of Toronto
Programme of Research to Integrate Services for the Maintenance of Autonomy (PRISMA), Quebec

Netherlands

Ludo Glimmerveen and Professor Dr Henk Nies, VU University, Amsterdam
Geriant, Noord-Holland: Integrated community-based dementia care

New Zealand

Dr Peter Carswell, School of Population Health, University of Auckland
Te Whiringa Ora, Eastern Bay of Plenty: High-tech and high-touch person-centred care

Sweden

Dr Monica Andersson Bäck, Department of Social Work, University of Gothenburg, and Professor Johan Calltorp, Jönköping Academy for Improvement of Health and Welfare, Jönköping University*
Norrtalje: A unique Swedish model for integrated health and social care

UK

Dr Nick Goodwin, International Foundation for Integrated Care, and Lara Sonola and Veronika Thiel, The King's Fund, London
Torbay and Southern Devon Health and Care NHS Trust: Care for older people in Torbay

USA

Professor Dennis L Kodner, International Visiting Fellow, The King's Fund
The Massachusetts General Care Management Programme, Boston

*The authors would like to pay their respects to the friends and family of Professor Johan Calltorp, who sadly died before this work was published.